



## Customer Terms and Conditions

1. Customer agrees to the following terms and conditions as part of its relationship with JusRide, LLC ("JusRide").
2. JusRide is hereby authorized to transport Customer's vehicle(s) from the point of pickup specified by Customer to the point of destination specified by Customer.
3. JusRide is not licensed or insured to carry household goods or personal items. Absolutely no personal items can be transported in vehicle(s). Customer verifies and warrants that the vehicle(s) will be free of personal items.
4. Payment will be made in the form of cash, check, or major credit card. All credit card charges will be processed through VeriSign (a secured credit card site).
5. Customer may cancel a transportation order up until twenty-four (24) hours prior to the agreed upon pick up time with no penalty or fee. If a transportation order is cancelled within twenty-four (24) hours, but before a JusRide representative has commenced transportation in connection with the transportation order, Customer will be charged \$20.00 as a cancellation fee. If a transportation order is cancelled within twenty-four (24) hours and after a JusRide representative has commenced transportation in connection with the transportation order, Customer will be charged \$20.00 in addition to whatever transportation fees have been accrued up until the time of cancellation in connection with JusRide's commencement of the transportation order.
6. Customer will be responsible for completing the Existing Shipping Damage Forms prior to the vehicle(s) being picked up by JusRide. JusRide will use one or both of the following practices when damage to the vehicle which is not disclosed on the Existing Damage Form is present at the time of pickup to ascertain that the vehicle(s) was handled free of any harm:
  - Pictures of vehicle to be taken prior to the vehicle being loaded on the JusRide transport vehicle. Pictures to reveal time and date. Pictures to show condition of vehicle prior to being loaded on JusRide truck.
  - Vehicle inspection sheet to be completed by JusRide representative.
  - If present, owner to sign off on vehicle inspection sheet stipulating the condition of vehicle prior to being loaded on JusRide carrier.
7. JusRide is registered with the U.S. Department of Transportation as an Interstate Common Carrier and as such adheres to the terms and conditions relating to said

registration, which includes DOT # 1199318 and MC478900, permits and insurance stipulations. If you believe that a Vehicle has been damaged during transportation by JusRide, You must indicate so in writing [or via email] within ten (10) days of drop off of the Vehicle stating the nature of the damage and the estimated amount to repair the damage. Signing on the return line of the Shipping Form without notation of damage shall be evidence of satisfactory delivery of Vehicle and no further claim can/will be honored by JusRide. You warrant that you will pay the price quoted due on the associated invoice, and will not seek to charge back a credit card or stop payment on a check to offset any dispute for damage claims. Department of Transportation regulations require that all claims be filed in writing and all tariffs be paid in full before a claim can be processed.

8. It is important the Customer fully disclose the condition, location, weight, size and any other special features which may affect the efficient pickup and delivery by JusRide. Generally, JusRide will be sending one representative to pickup the vehicle(s). JusRide will impose extra charges if, because of a vehicle's dimensions, two JusRide representatives must be used to load the vehicle instead of the normal operating procedure which requires a single representative. JusRide must be advised up front of any special conditions – i.e., atypically long, wide, heavy or inoperable vehicle(s). If JusRide is not advised of said special condition prior to pickup and JusRide shows up at Customer's house and cannot load said vehicle on the truck because the job required two JusRide representatives to load the vehicle on the carrier Customer will still be charged the quoted one-way transport fee and JusRide will reschedule the pickup of the vehicle(s).

9. JusRide trucks are specially designed to reach most locations, however in some circumstances, conditions may exist that make it difficult or impossible to access a location. Because of this, it is important that Customer disclose all special conditions that may exist where the vehicle(s) are being picked up. Customer agrees to cooperate with JusRide to schedule a reasonable time to load and/or unload the vehicle(s), at a safe and legal place. If, due to weight restriction, steep hills, overhanging trees, narrow streets, cul-de-sacs, and/or other impediments, JusRide cannot legally or safely pickup or deliver the vehicle(s) at Customer's designated address of pickup or delivery on a "door-to-door" order, JusRide may arrange with Customer to meet JusRide at a legal and safe pick-up or drop-off point as close as possible to the agreed place of pickup or drop-off.

10. JusRide will pickup vehicle on agreed upon date with Customer, and shall return vehicle (once required service or event is complete) on agreed upon date with Customer. JusRide shall not be responsible for any failure or delay in performance which is caused by circumstances beyond the reasonable control of JusRide, including but not limited to, occurrences attributable to any act of God, repair shop, dealer, or anyone else.

11. When JusRide, and its agents and employees are handling the vehicle(s) for purposes of parking, storage or loading/unloading a vehicle incidental to the performance of the obligations under this agreement, JusRide, and its agents and employees shall have the full benefit of any insurance in effect by Customer on the vehicle(s).

12. The Customer is responsible for preparing the vehicle for transport by doing the following:

- Making sure that key is in the ignition.
- Making sure that vehicle is in proper state for service – saddle bags, etc. taken off if requested by service shop.

13. JusRide shall not be liable for any special, incidental, consequential, punitive, exemplary or indirect damages. In no event will JusRide's liability for damages hereunder exceed the transportation charges paid by the Customer.

14. This agreement supercedes all prior written or oral representation of JusRide and constitutes the entire agreement between Customer and JusRide and may not be modified except in writing by an officer of JusRide. JusRide reserves the right to modify these terms and conditions from time to time and shall provide Customer with thirty (30) days notice of any such change via e-mail, directing Customer to the JusRide website.

15. If any provision or part of this Agreement is held to be invalid or unenforceable, all other parts of this Agreement remain in effect. The laws of the State of Pennsylvania shall govern this Agreement. Any legal action against JusRide must be filed in the Court of Common Pleas of Montgomery County, Pennsylvania. BY EXECUTING THIS AGREEMENT, CUSTOMER WAIVES ANY AND ALL RIGHTS TO LITIGATE ELSEWHERE. The prevailing party in any litigation initiated under this agreement shall be entitled to reasonable attorney's fees and court costs incurred.

I have read and I agree to the shipping contract terms and conditions as stated above.

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Print Name)

\_\_\_\_\_  
(Date)